

## DETAILED TRANSCRIPTS OF EXTRACTS REFERRED TO IN VOLUME ONE

### S3Ph4PaMT1/1.41

1 T *holding the patient's affected hand and flexing and extending his elbow*  
gazes at the patient's face

2 T °anyway° ( ) I'm sure your wife's

3 P *lying on his back on the bed, body musculature appears relaxed*  
gazing at therapist's face

4

5 T *extends his elbow, lowering his hand*

6 T got something at ho{me hasn't she she can bring in}

7 P {ooh I'm sure she has yeah }

8

9 T yeah

10

11 P *bends and straightens patient's elbow*

12 P =I'll get her to bring somethink in

13

14 T *gaze lowers from patient's face to his shoulder*  
*slight grip change of her hands on his arm*

15 (1.5)

16

17 T *looking down*  
*further grip change and starts raising patient's arm up*  
 18 T O↓K °hhhhhhhhh  
 19  
 20 T *raising patient's arm up perpendicularly*  
 21 (.)  
 22  
 23 T just try and lift your arm up  
 24 P *body visibly tenses especially abdominals and neck, head pushes back into pillow slightly*  
 25  
 26 T *looks like she is doing much of the work of lifting his arm*  
 27 (3)  
 28  
 29 T *patient's arm at its height lowers arm*  
 30 ((very enunciated and deliberate)) sto:p: (.) just relax  
 31  
 32 P °hh  
 33 P *tension release*  
 34  
 35 T *slight grip readjustment*  
 36 T °hh  
 37  
 38 T *raises arm again this time more straight at elbow*  
 39 T (7)  
 40 P *tenses abdominal and neck muscles somewhat as his arm raises*  
 41

42	T	<i>gazes up to patient</i>	
		<i>just before utterance starts, arm is up relatively straight and continues to move slightly straighter</i>	
43	T	any pain with ↑that	
44			
45	T	<i>gaze down again</i>	
46	P	no	
47	T	↑no	
48			
49	T	<i>holds arm still and straight</i>	<i>protraction starts</i>
50	T	(OK do you want to) try and <u>push</u> up towards the ceiling for me	
51	P		<i>'effortful' face, body tenses more than in previous attempt</i>
52			
53		<i>slightly more protraction</i>	
54		(1)	
55			
56	T	<i>increasing protraction</i>	
		<i>glances at patient</i>	
57	T	go on (.) <u>shoulder</u>	
58			
59	T	<i>looks down at 0.5, patient's arm held up still</i>	
60		(1)	
61			
62	T	<i>patient's arm starts to move back into retraction</i>	
63	T	and relax	
64			
65	P	Σhh	
66	P	<i>body and face relax</i>	

67

68 T *shifts body position, right leg back, she moves back still holding his arm*  
*has moved to kneel up on treatment bed, looking down directly over patient's shoulder*

69 T °hh give you a hand again

70

71 (1)

72

73 T *starts protraction, therapist looking down at patient's shoulder*

74 T °hh so your ↑shoulder's actually coming (.) forwards like that

75 P *tenses, pushes head back, purses mouth*

76

77 T *patient's arm at its height*  
*starts to lower*

78 T ↑yeah

79

80 P Σ yeah ((breathy))

81 P *nods*

82

83 (1)

84 P *more relaxed*

85

86 T *holds patient's arm at its lowest and pauses*  
*starts to protract and raise patient's arm*

87 T an again (be so it's a) pushing you lift up

88 P *tenses body and face*

89

90 T that's lovely

91

92	P	hh
93	P	<i>relaxes</i>
94		
95	T	<i>downward movement starts</i>
96		(1)
97		
98	T	<i>and jus let it go</i>
99		(2)
100		
101	T	<i>slightly readjusts right hand</i> <i>starts upward movement</i>
102	T	<i>an <u>again</u></i>
103	P	<i>tension again as starts upwards movement, quite jolting ((looks like he's very active in producing the movement))</i>
104		
105		<i>patient's arm is up, at end of pause starts to move down – i.e. retracts</i>
106		(5)
107		
108	P	hh
109	P	<i>relaxes</i>
110		
111		<i>arm going into retraction</i>
112	T	<i>and let <u>go</u></i>
113	P	<i>more relaxed, ((?looking to therapist or middle-distance))</i>
114		

115 T *body shift to sit down on treatment bed again*  
*changes grip on patient's elbow, but right hand still on patient's elbow, left on patient's wrist,*  
*looks intently at patient's whole arm, straightens patient's elbow twice*  
 116 (7)  
 117 P *turns head to look at therapist as she shifts position, then looks to his elbow and arm as she moves it*  
 118  
 119 T *((?looking at patient))*  
*pushing back on patient's left wrist with her left, opens her hand somewhat ((giving less assistance?))*  
                   *push up*  
                           *push up*  
                                   *push up*  
 120 T *try and keep yer elbow straight there for me*  
 121 P *tenses*  
 122  
 123 T *lets go with her left hand slightly, patient's forearm drops slightly and she catches it twice*  
*on third let go, his hand stays up for a short time, with her hand hovering not holding,*  
*intent gaze flicks from shoulder to hand and back*  
 124 (7)  
 125 P *bites lip/mouth pursed expression, head raises*  
 126  
 127 T *grips patient's wrist again*  
 128 T *and relax*  
 129 P *lowers head*  
 130  
 131 P *hh*  
 132 P *relaxes shoulder and head*  
 133

134           *together bend his elbow to 90 degrees*  
 135           (0.3)  
 136  
 137    T       *((?turns gaze towards patient))*  
 138    T       good.  
 139  
 140    P       hhh *((sigh))*  
 141    P       *mouth ooh shape ((as if to convey 'that was tough'))*  
 142  
 143    T       *((?gazing down at patient)), slight grip readjustments throughout*  
 144    T       who was holdin that then  
 145    P       *mouth stays in ooh shape*  
 146  
 147    P       par↑don  
 148  
 149    T       *gazing at patient*                               *smile*  
 150    T       who was holdin that then me or you d'you think  
 151  
 152    T               *nods, bigger smile*  
 153    P       =I was at the end  
 154    P               *slight nod*  
 155  
 156    T       *nods*  
 157    T       yeah heh heh  
 158  
 159    T       {{{*laugh*}}}  
 160    P       {{{*laugh*}}}  
 161    P       *looking at therapist*  
 162

163 T *looks to arm, straightens patient's arm up by raising his forearm*  
 164 P well didn't to start with but I was at the end  
 165  
 166 T *patient's elbow held relatively straight, ((?glance to patient))*  
 167 T °h O↑K  
 168  
 169 T *slightly releases grip on patient's wrist*  
 170 P mm {hm}  
 171 T {see} if you can hold that again  
 172 P ((?looking up to arm)), doesn't tense so much  
 173  
 174 T *lets go and 'catches' patient's arm once*  
 175 (2.5)  
 176  
 177 T *shifts head and gaze to his left hand*  
*supinating his arm*  
 178 T °holdin that° for me  
 179 P *more tension here*  
*mouth tense and purses*  
 180  
 181 T *looks down up and down, lets go once briefly*  
 182 (5)  
 183 P *face and right shoulder look tense*  
 184  
 185 T *holding patient's wrist again*  
 186 T and relax  
 187



188 T *bending his elbow slightly*  
 189 (2)  
 190 P *mouth tension eases off*  
 191  
 192 T *shoulder's working nicely there*  
 193 P *raises right hand slightly and slowly off the bed*  
 194  
 195 P °hh hhh ((*sigh*))  
 196  
 197 T *gazing at patient*  
           *bends and straightens patient's elbow*  
                                   *nodding at patient*  
 198 T *how's that ↓feel: >d'you feel that (.)*  
 199  
 200 T *nodding*  
 201 T *it's you that's doing it or d'you*  
 202  
 203 T {*feel it's*} me  
 204 P {*well I* }  
 205  
 206 T *keeps patient's arm up straight*  
           *pronating and supinating his forearm*  
 207 P *I felt as though was doin a bit towards it*  
 208  
 209 T *looking at patient, nodding*  
 210 P *any{way}*  
 211 T {*yeah*}

212

213 P yeah

S1Ph1PaBT2/11.08

1 T *has been moving an adjustable height table round to patient's right side,  
and has moved a wooden stool and a wheeled stool  
now stands looking at patient, has asked her about her morning breakfast arrangements:  
the patient responds that she ate with a fellow patient*

2 T *oh ↑that's good more than j- not just for ↓you*

3 P *sitting on treatment bed, looking at therapist*

4

5 (.)

6 P *no just the two of {us }*

7 T *{↑right} ↑oh that's nice go:od (.) go:od*

8 P *nodding*

9

10 (0.3)

11

12 T *pointing gesture with right hand*

13 T *°h OK then let's look then a:t: si:tting to standing as that's >gonna be one of our ↓goals*

14

15

16 T *turns  
looks down  
gestures to treatment bed with right hand  
taps bed glances backwards*

17 T *>the bed's fai:rly ↓low =but °h we want it to be relatively low so that's similar*

18 P *glances down*

19

20 T *gestures towards wheelchair, which is over to the left*  
     *looks to patient and leans inwards*  
 21 T height to your {wheel}chair  
 22 P {yeah }  
 23 P *nods*  
 24  
 25 T *moves wheeled stool from in front of patient to a position slightly to the patient's left side*  
 26 T so we'll just see how we {go }  
 27 P {with } ↑these ( {    })  
 28 T {yeah}  
 29 P *clasps right hand round left wrist*  
     *nods, looks at therapist*  
     *hands clasped together, reaches arms forwards slightly, twice up and down*  
 30  
 31 T *points briefly to wooden stool*  
 32 T do a couple of stretches first just reaching forwards  
 33 P *gaze down and forward*  
     *slight nod* *starts to lean forward*  
 34  
 35 (3.5)  
 36 P *leans forward*  
 37  
 38 T *reaches quickly to move wooden stool nearer to patient*  
 39 T °might be too far actually°  
 40

41 (4.0)  
42 P *by end of pause patient's hands have reached and are touching wooden stool*  
43  
44 T *turns head right slightly*  
45 P *and th{en- }*  
46 T *{and } back again yeah just {just } to*  
47 P *{mm}*  
48  
49 T *get {used} to going that far ↓forward*  
50 P *{yes }*  
51 P *nodding is sat upright again*  
52  
53 T *pointing gesture indicating forward movement on bed*  
54 T *you may find it easier if you just wriggle this side forwards a little bit more on the*  
55 P *gaze to therapist looks away ((?middle-distance))*  
*starts to shift body forward*  
56  
57 (0.2)  
58 P *shifting self forward on bed*  
59  
60 T *°on the bed°*  
61 P *shifting forward*  
62  
63 (3.0)  
64 P *hitching forward*  
65



91 T *moves on wheeled stool so that she is a few feet in front of patient*  
 92 T ↓that's ↑it and back up >an jus do it one more I'm jus gonna watch you from <in front  
 93 P *touching wooden stool with her two hands*  
     *starts to move back up*  
         *looks at therapist and stays looking*  
 94  
 95 (0.5)  
 96 P *looks down raises hands, though does not lean forwards ((slight hesitation))*  
 97  
 98 T yeah see how even everything ↑is that looks ↑good  
 99 P *leans forward*  
 100  
 101 (4.0)  
 102  
 103 T *has wheeled own stool back*  
     *and is in front of patient*  
 104 T °and back° OK °hh d'you feel then that you could take it from there into stand↑ing  
 105 *face-to-face gaze*  
 106  
 107 P yeah  
 108 P *nod, slight camera glance*  
 109  
 110 T =O↑K  
 111 (0.3)  
 112  
 113 T *looking at patient's hands*  
 114 T alright then  
 115 P *raises hands, does not lean forwards*  
 116

117 (0.5)  
 118  
 119 T *wheels own stool slightly nearer patient, still sitting back*  
 120 T *reachin ↑forwards*  
 121 P *leans forwards*  
 122  
 123 T *at 1.3 reaches her right hand out to patient's left buttock*  
 124 (1.5)  
 125 P *lean forwards, slight hesitation at ~1.1 seconds*  
 126  
 127 T *hand on patient's buttock*  
 128 T *o(k)ay >I'll just help you the <↓first ↑time*  
 129  
 130 T *hand on buttock, fingers flex more at metacarpo-phalangeal joints*  
 131 (2.0)  
 132 P *leans forwards, bottom doesn't come off bed*  
 133  
 134 T *and pick yer bottom up ↑there*  
 135 P *bottom comes off*  
 136  
 137 (0.3)  
 138  
 139 T *and stand up tall (.)*  
 140 P *slightly down then up again*  
 141  
 142 T *gaze follows patient*  
 143 T *go on you can do it (.) there yer go ((throaty voice on last phrase))*  
 144 P *ascending towards standing up*  
 145



146 (0.3)  
 147 P *unclasps hands reaches right hand towards table at her side*  
 148  
 149 T *takes hand off patient's buttock*  
           *looks more to patient's face*  
 150 T O↑K (.) love↑ly  
 151 P *hand reaches table*  
 152  
 153 P =good  
 154 P *slight eyebrow raise, looking forward*  
 155  
 156 T *sitting back*  
           *nod*  
 157 T =yeah that felt al↑right {there's} no leaning  
 158 P {yes }  
 159 P *nods*  
 160  
 161 T *wheels on stool from in front of to more to left of patient*  
 162 T to me >so that's <good °hh  
 163  
 164 T *gaze down* *stool is still*  
 165 T and then do then doing exactly the rev:erse as you go down  
 166 P *starts to bend at hips and makes a slight hand movement*  
           *over table towards its edge*  
 167  
 168 (0.3)  
 169  
 170 T >so looking after both ↑arms  
 171 P *takes right hand smoothly off table*

172  
 173 (1.5)  
 174 P at 0.5, suddenly opens mouth ((in surprise)) and sudden quick movement right hand to left wrist  
 175  
 176 at point where patient has hands together  
 177 T that's ↑i:{t: }  
 178 P {yes}  
 179  
 180 T reaches right hand just behind though not touching patient's bottom  
 181 T and slowly bending bending both yer kne:es:  
 182 P starts to bend down more  
 183  
 184 (0.3)  
 185  
 186 T control it control it  
 187 P slightly jerky as down  
 188  
 189 (7.0)  
 190 P at ~4.0 hands touch stool then off again then on again then off  
 does not descend all the way to sitting  
 191  
 192 P (and ↑down)  
 193 P is leaning forwards, hands very, very close to wooden stool, bottom not actually down  
 194  
 195 T =yeah and sit down yeah  
 196 (0.6)  
 197  
 198 P bottom reaches bed

## S2Ph3PaHT3/11.58

- |    |   |  |
|----|---|--|
| 1  | T | <i>Is sitting at patient's left side, mobilising patient's left, affected hand</i>                               |
|    |   | <i>gazing at patient</i>   |
| 2  | T | <i>ow's <u>that</u> feel</i>   |
| 3  | P | <i>that felt bit better (.) °h</i>   |
| 4  | P | <i>nods</i>  |
| 5  |   |  |
| 6  |   | <i>(0.5)</i>   |
| 7  |   |  |
| 8  | T | <i>mobilising patient's hand</i>   |
| 9  | P | <i>with a bit of <u>use</u> it might (.) get better</i>  |
| 10 | P | <i>looks downwards</i>   |
| 11 | T | <i>continues mobilising hand for a short time</i>  |
|    |   | <i>at 1.5 seconds, stops and puts patient's hand down on his lap, and looks round behind her to</i>              |
|    |   | <i>where various pieces of equipment are piled on a cabinet</i>  |
| 12 |   | <i>(2)</i>   |
| 13 | P | <i>gaze follows his own hand</i>   |
| 14 | T | <i>lets go stands up walks in front of patient towards the cabinet</i>   |
| 15 | T | <i>right let me get something for you te (0.8) <u>mo:ve</u> in yer hand (.) 'ave a look see what we can find</i> |
| 16 | P | <i>glances up as therapist passes, then looks down</i>   |
| 17 |   |  |

18	T	<i>picks up beanbag, walks back round in front of patient as she walks round, she looks down and turns beanbag over in her hand, patient's view of beanbag is blocked by the therapist's body</i>
19		(8)
20	P	<i>looks up then to left briefly</i>
21	T	<i>is now in front of patient, holds beanbag out in front of his face and sits down has hold of beanbag in left hand looks down at it 'weighing' gesture of beanbag in her hand</i>
22	T	O↑K just 'ave a ↑go at (.) turning this (.)
23	P	<i>looks at beanbag</i>
24		
25	T	<i>passes it to her right hand</i>
26	T	just hold it in yer hand for me {(patient name)}
27	P	{yeah }
28	P	<i>slight move towards taking beanbag, then puts hands down again</i>
29		
30	T	<i>starts to turn it one-handed using fingers and thumb, her hand is across her body so that it is positioned toward patient</i>
31	T	I want you just to turn it <u>over</u>
32	P	= turn it over yes
33		

34 T *has completed two turns of the beanbag and reaches it to patient*

35 T *yeah {OK }*

36 P *{yeah}*

37 P *reaches out for it with both hands*

38

39 T *hands are in her lap and she looks down at beanbag*

40 (2)

41 P *takes it in his right hand first then passes it to his left hand and positions it there, looking down at beanbag*

42

43 T *reaches across with her left hand*

44 P *like that*

45 P *has positioned it with long edge along rather than across his palm*

46 T *rapidly reaches left hand across towards beanbag, and leans in towards patient*  
*moves beanbag so long edge is across patient's palm*

47 T *well (.) { yeah sidew }*

48 P *{or like that sorry}*

49 P *still holding beanbag with both hands*  
*lets go with right hand and holds it out in front of him in his left fist with elbow extended*

50

51 T *yeah sideways that's it*

52 P *turns it over by pronating forearm, (very different from her demonstration which was manipulation of beanbag within the hand to roll beanbag, rather than rolling movement of whole arm)*

53

54 (1.5)

55

56 T *leans in toward patient*  
*holds her right hand out and moves fingers and thumb in a rolling motion,*  
*looks at her hand*

57 T >no no just turning it over

58 P *brings his right hand towards beanbag*  
*((no apparent moves to do the rolling action))*  
*looks to therapist's hand*

59

60 T *reaches to take hold of beanbag with her left then her right*

61 P over

62 P *holding it in left hand with right hand on top of it*

63

64 T *places beanbag flat in her left palm*

65 T let me show you again

66 P *gaze follows therapist's hands and the beanbag*

67

68 P mm

69

70 T *holding and looking at beanbag with her fingers out and palm up ((weighing gesture))*

71 T so (.) keepin yer hand nice and o{pen }

72 P {yeah}

73 P *left hand rests supinated on his lap*

74

75 T *rolls beanbag three times*

76 T you're just movin the the bag in {yer} hand

77 P {oh }

78 P *opens left hand flatter, it is still on his lap*

79  
80 P oh yes uh  
81  
82 T *passes it into patient's open hand*  
83 T °yeah° alright  
84 P *takes hold of his left forearm with his right hand (?stabilising), squeezes beanbag, all fingers flex together*  
85  
86 T *reaches over to beanbag*  
87 P Σ °ah° can't (do)  
88 P *lets go of left wrist*  
89  
90 T *has hold of beanbag edge*  
91 T can't wriggle it  
92  
93 T *rolls it over within patient's hand*  
94 P ↑no ↑no  
95  
96 T *lets go of beanbag*  
*points to beanbag then withdraws hand*  
97 T see if you can use your ↓thumb  
98 P *moves thumb a little, beanbag does not roll*  
99  
100 T *does a demonstration of a thumb movement*  
101 (2)  
102 P *slight thumb movement but does not roll the beanbag*  
103  
104 T *reaches to beanbag, touches patient's hand, demonstrates thumb movement*  
105 T that's it (.) to move it (.) push it forwards with your thumb  
106 P *continues moving thumb on beanbag*

107  
 108 T *holds edge of bag, and bends well forwards to look at patient's fingers*  
 109 (3)  
 110 P *holds and moves beanbag very slightly*  
 111  
 112 T *bent forwards over patient's hand*  
 113 P °no::o°  
 114  
 115 T *bent down and looks at patient's hand, 'pulls' on patient's index, then other fingers*  
 116 (2)  
 117 T *interesting*  
 118  
 119 T *still looks down at patient's fingers, withdraws her left hand*  
 120 (3.5)  
 121 P *does two squeezes of beanbag but does not roll it*  
 122  
 123 T *sits back, touches her pockets, looking down, touches beanbag once*  
 124 P Σ °mm° °↑no (I can-) no I can't°  
 125 P *still squeezing beanbag*  
 126  
 127 (.)  
 128  
 129 T *looking forwards* *stands up and walks in front of patient*  
 130 T *aven't got a pen at the moment I'll just find something to ↑move (0.5) with yer thumb*  
 131 P *still hold of beanbag, looks down, continues squeezes* *does more thumb movement*  
 132 T *walks behind patient to cabinet where there is equipment, fetches a red ball*  
 133 (12)  
*patient continues to hold and slightly move beanbag*



134	T	<i>as she returns, walking in front of patient, she looks down at and takes beanbag out of patient's left hand</i>
135	P	<i>°aah°</i>
136	T	<i>facing patient, red ball held in her right hand in front of herself and the patient</i> <i>sits down</i> <div style="text-align: right;"><i>ball in her left hand, thumb on top of it</i>  <i>thumb moves and ball rolls slightly</i>  <i>raises ball</i>  <i>moves it towards patient then away</i></div>
137	T	<i>ri:ght just try with thi:s: (.) all I want to see <u>really</u> is you just movin it with yer <u>thumb</u> and holdin it with yer fingers</i>
138	P	<i>beanbag is out of his hand</i> <div style="text-align: right;"><i>leans very slightly to therapist, looking at ball</i>  <i>right hand holds left wrist</i>  <i>opens hand then lets go</i></div>
139		
140	T	<i>does another small demonstration of ball movement</i> <i>passes it to patient</i>
141	P	<i>yes {yes }</i>
142	T	<i>{al↑right}</i>
143	P	<i>reaches both hands towards ball</i>
144		
145	P	<i>aa=</i>
146	P	<i>has it in both hands, places it in open left hand with his right hand</i>
147		
148	T	<i>moves own hand away, starts to demonstrate</i>
149	T	<i>=so hold that {(.) with} the tips of yer fingers</i>
150	P	<i>{Σ ah }</i>

151 P *has it in hand but not really tips of fingers as per her demonstration*

152 T *with left hand demonstrates the finger and thumb movements*

153 T *just see if you can move your thumb to move it*

154 P *starts a small movement*

155 (.)

156

157 T *stops demonstration*

158 T *that's it (.) just the tip of yer thumb >not working*

159 P *squeezing ball*

160

161 T *holds left hand out and wiggles thumb up and down, large amplitude movement  
now wiggles fingers*

162 T *quite so ha:rd (.) just tryin to wriggle it in yer fingers*

163 P *glances to the hand*

164

165 P *(Σ no)*

166 P *small squeezes continue*

167 T *opens left hand, looks down and stops the movement though hand still held out*

168 P *°↓no it's not° ((sighing))*

169

170 T *does a small finger wiggle*

171 (2)

172 P *squeezes very slightly*

173

174 T *leans slightly up and in to patient and turns head more to him, still looking at ball,  
lowers left hand onto her right hand on her lap, slight shaking of head*

175 T *yer working ever so 'ard >it's not that difficult*

176	P	<i>very slight squeezes continue</i>
177		
178	P	<i>↑no</i>
179		
180	T	<i>reaches and takes ball out of patient's hand holds it in her left hand in front of patient does a squeeze of ball</i>
181	T	<i>no {bec}ause you don't need to (.) really grip</i>
182	P	<i>{°no}</i>
183	P	<i>his left hand stays supinated and open, with his right hand he continues to grip his left forearm</i>
184		
185	T	<i>rolls ball side to side, looks different from her first demonstration, is more of a pronation and supination movement so ball goes side to side starts to roll ball with thumb forward and backwards</i>
186	T	<i>it {you} just need to try {an } try and move it either</i>
187	P	<i>{no } {ah}</i>
188		
189	T	<i>sideways movement of ball by rolling hand over rather than much thumb movement</i>
190	T	<i>forwards {and } backwards or si:deways</i>
191	P	<i>{mm }</i>
192		
193	T	<i>puts ball back in patient's open hand</i>
194	P	<i>m↓m:</i>
195	P	<i>gaze follows the ball</i>
196		
197	P	<i>(that's ah)</i>
198		
199	T	<i>hands folded in her lap</i>
200		<i>(3)</i>
201	P	<i>squeezes ball again, slightly more thumb movement</i>

P  
P  
T  
T  
P  
P  
T  
T  
P  
T  
P  
P  
P  
P  
T  
P

very slight squeezes continue

↑no

reaches and takes ball out of patient's hand holds it in her left hand in front of patient  
does a squeeze of ball

no {bec}ause you don't need to (.) really grip  
{°no}

his left hand stays supinated and open, with his right hand he continues to grip his left forearm

rolls ball side to side, looks different from her first demonstration,  
is more of a pronation and supination movement so ball goes side to side  
starts to roll ball with thumb forward and backwards

it {you} just need to try {an } try and move it either  
{no } {ah}

sideways movement of ball by rolling hand over rather than much th  
forwards {and } backwards or si:deways  
{mm }

puts ball back in patient's open hand

m↓m:  
gaze follows the ball

(that's ah)

hands folded in her lap

(3)

squeezes ball again, slightly more thumb movement

202		
203	T	that's better
204	P	Σ ah ah
205		
206	T	<i>at end of pause, raises her left hand and demonstrates a slightly different movement</i>
207		(2)
208	P	<i>3 more squeezes</i>
209		
210	T	side↑ways
211	P	<i>glance to therapist's gesturing hand</i>
212		
213		(7.5)
214	P	<i>hand is more supinated, squeezes but does not appear to get sideways movement</i>
215		
216	P	Σ°ah uh uh
217		
218	T	<i>reaches to patient's thumb</i>
219	P	am I doin al↑righ ↑uh
220	P	<i>slight hand movement towards therapist</i>
221		
222	T	<i>has hold of patient's thumb with right hand</i> <i>raises her left hand too and both reposition his thumb more on top of ball</i>
223	T	↓ye:ah jus need to work on that (.) on that <u>thumb</u>
224	P	mm
225	P	<i>thumb is only a little more on top, no apparent movement</i>
226		
227	T	<i>takes hold of patient's thumb again with her right hand and his fingers with her left hand</i>
228	T	need to
229		

230 T *moves patient's thumb so ball rolls sideways, grips as before*  
*there is a noise from another patient in the gym: therapist glances over, then back down to patient's hand*  
 231 (5.5)  
 232  
 233 T *lets go of assistant's hand then puts hands on her lap*  
 234 T *that's it (.) like that*  
 235 P *continues moving ball side to side slightly*  
 236  
 237 T *4 seconds into the pause, she reaches over and takes ball from patient*  
 238 (7)  
 239 P *moves ball side to side but is pronating and supinating, rather than moving it with thumb*  
*he readjusts his right hand*  
*when therapist takes ball he turns his head and gaze to follow her actions*  
 240  
 241 T *has ball in her thumb and index, with index on top and rolls it (rather than thumb on top as before)*  
 242 T *right and then the other thing I want you to do is jus see if you can hold it between yer*  
 243 P *looks to therapist's hand*  
 244  
 245 T *shakes ball*  
*taps own thumb with her right hand*  
*starts to pass ball to patient*  
 246 T *finger (.) and yer thumb*  
 247 P *raises hands towards ball*  
 248  
 249 P *thumb*  
 250

251 T *reaches for patient's left hand*  
 252 T *it's probab}ly a bit big for that*  
 253 P *{oh yeah }*  
 254  
 255 T *with two hands assists patient's positioning of ball in his left hand*  
 256 *(2)*  
 257  
 258 P *oh*  
 259  
 260 T *lets go of patient*  
 261 T *see how you go on*  
 262 *(4)*  
 263 P *pronating / supinating action five times*  
*has not positioned it in his hand quite as therapist had it: ball rests along the side of patient's index*  
*rather than tip of index on it, and his thumb is on top rather than on the side*  
 264  
 265 T *demonstrates with own left hand with finger up and thumb down slightly*  
*takes hold of patient's wrist with her left hand*  
 266 T *just try and move it without moving the wrist too much*  
 267 P *looks to therapist and stops movement*  
 268  
 269 P *oh yeah (.)*  
 270 P *Σooaah*  
 271 P *virtually no movement*  
 272  
 273 T *takes hold of patient's finger and thumb which are holding the ball*  
 274 T *°that's it° so your*

275  
 276 T *twice turns ball, which patient is also holding,*  
*as she does so, ball drops to floor to patient's right*  
 277 (1)  
 278  
 279 T *reaches down quickly to ball*  
 280 T ooh  
 281 P *looks down to ball,*  
*still holds his hands in the position they were in when manipulating the ball*  
 282  
 283 T *gets off bed and goes down to get ball*  
 284 P aah ooh dear  
 285  
 286 T *down and getting ball*  
 287 T huh °h  
 288 P *glances way to right, (?at other patient), does not look down at ball*  
 289  
 290 (1.5)  
 291 P *as therapist comes up in front of patient, he looks downwards quickly*  
 292  
 293 T *coming up in front of patient*  
 294 P sorry  
 295 P *looking down and left*  
 296  
 297 T *therapist changes direction and walks away round patient's right side and the bed*  
 298 T =s'alright let me see if I can find my (.) my pen  
 299 P *looks down* *looks to left to where beanbag and his shirt are*  
 300

301 T *is mainly off camera – she is at the filing cabinet which has equipment on top of it*  
 302 (14)  
 303 P *looks in direction of shirt and beanbag*  
*at 6 seconds, he looks down, at 8 seconds looks forwards*  
*at 11 seconds he starts to squeeze left fingers and thumb then looks down to them then rubs his left wrist*  
 304  
 305 T *((off camera)) ooh five one two six ((to other therapist))*  
 306  
 307 T *at end pause, she walks in, in front of patient, holding a pencil*  
 308 (6)  
 309 P *rubbing his wrist, stops just before therapist is seen to re-enter camera view*  
 310  
 311 T *holds pencil in front of her*  
*sits down, holds pencil in front of her horizontal in thumb and finger tips,*  
*looks down at it*  
 312 T *((coughing)) this is better*  
 313 P *glances to pencil*  
 314  
 315 T *still holding and looking at pencil*  
*leans in more towards patient with the pencil held out*  
 316 P *not 'avin a very good ↑time are we*  
 317 P *very slight head movement towards therapist*  
*slight glance to therapist*  
 318



319 T *looks down at pencil, still holds it out*  
*((throughout turn does not look up to patient: head, gaze and body appear oriented to pencil))*  
*moves pencil nearer to patient and starts to roll it in her thumb and index finger*

320 T =no you're doin fi:ne °h >I want you <just to practise just movin that over {yer } fingers like {that }

321 P {yeah} {Σ°aah°}

322 P *opens own hand slightly*

323

324 T see if you can manage °h s- that's quite difficult that's

325 P *slight hand shift towards pencil*

326

327 T *passes pencil into patient's hand*

328 T asking quite a lot of yer thumb really

329 (5)

330 P *grips pencil between thumb and fingers, not much visible rolling pencil movement is apparent*

331

332 T *reaches towards the pencil but doesn't take hold*

333 T ↑mm oh: that's better ↑yeah

334 P very *small movements of pencil and fingers*

## S2Ph3PaHT3/11.44

- 1 (8)  
*therapist is in the treatment cubicle, but looks out of it through the curtain i.e. her back is to the patient*  
*at 6.0 seconds, turns to patient*  
*patient is looking downwards with head slightly turned towards therapist*
- 2
- 3 T *is at patient's right side and puts her knee up on the treatment bed*  
*places hands on front and back of patient's trunk*
- 4 T *right up we ↑ come*
- 5 P *looking down*
- 6
- 7 (0.5)
- 8 P *glance at therapist's hand then to middle distance and forward*
- 9
- 10 P *(yes >up we come)*
- 11
- 12 T *looks down to patient's trunk, then moves hands from it to the patient's right arm*  
*moves arm up and down twice, observing it*
- 13 (13)
- 14 P *raises head slightly, straightens trunk slightly,*  
*turns to look to his hand as therapist raises his arm*
- 15
- 16 T *lowering the patient's arm back down*  
*puts patient's right hand down on his lap*
- 17 T *ri:ght ↑ OK:*
- 18 P *looking down*  
*starts to raise his left arm slightly*

19

20 T *walks round to patient's left side, looking down*  
*picks up patient's left, affected hand and raises her knee onto treatment bed*

21 T *just seein' how they work on that side*

22

23 T *looks at posterior aspect of patient's shoulder*  
*raising his left hand*  
*takes hold of patient's left elbow with her other hand*  
*raising patient's left arm higher and higher*

24 T *comp{ared to} (.) what's happening on this side*

25 P *{yes }*

26

27 T *lowers patient's arm*

28 P  $\Sigma^{\circ}\text{mm}$

29 P *looks forward and down, middle distance*

30

31 T *gets on treatment bed with both knees, to move further behind patient*  
*raises and lowers his arm three times*  
*then changes grip and appears to palpate patient's left biceps and elbow*

32 (15)

33 P *looking forward, middle distance, looks briefly down towards his arm when therapist changes grip*

34

35 T *moves hands so both are on his affected hand and wrist*  
*glances up to patient*

36 T *°h so where does it (.) fee:l stiff*

37 P *rapid, large amplitude head turn towards his affected arm*  
*starts to reach over with his right hand*

38

39 T *is still kneeling on bed on both knees, at patient's left side*  
 40 T {in yer ha}nd:  
 41 P {just in the}  
 42 P *his right hand touches the open palm of his left, affected hand*  
     *is looking at it*  
 43  
 44 T *looks closely at patient's palm and makes slight grip adjustments, turning the palm up*  
     *puts her thumb over his wrist*  
 45 P in the 'and in the- guiders I  
 46 P *draws right fingers over his affected left palm twice*  
     *looking down to hand*  
 47  
 48 T *turns patient's hand over into pronation, continues to look at it*  
 49 P think in the 'and  
 50 P *starts to move and lower his right hand back towards his lap*  
     *and moves gaze to look forwards and down*  
 51  
 52 T *starts to move patient's affected arm*  
     *arm stretched fully forwards*  
     *back*  
     *forwards*  
 53 T ((serious 'thoughtful' tone)) ri:ght (.) so the elbow feels OK does {↑it }  
 54 P {the}  
 55 P *gaze forward and down*  
     *brief glance to therapist*  
 56

57      *patient's arm still moving back and forward*  
 58    P      elbow's (uh) feels alright yes  
 59  
 60    T      *looking at patient*  
 61    T      shoul↑der  
 62    P      yes  
 63  
 64    T      *arm comes to a stop, in a position partly stretched forward*  
 65    T      no problems  
 66  
 67    T      *keeps hold of patient's left hand and arm in this position*  
 68    P      no  
 69    P      *slight head shake and turns gaze forward and down again*  
 70      (.)  
 71    P      {no }  
 72    T      {↑no}  
 73  
 74    T      *adjusts grip on patient's hand*  
 75      (0.5)  
 76  
 77    T      *mobilisations of patient's finger and thumb joints start*  
 78    T      mainly the hand  
 79    P      *looks down to his left hand and the therapist*  
 80

81 T *shifts her body position, climbs off treatment bed and sits down on it, keeping hold of patient's hand and looking down at it during the move also continues the mobilisations of his thumb joints as she moves*

82 (2)

83 P *maintains a gaze downward and forwards*

84 T *reaches sitting position on treatment bed*

85 T °hh it's still a little bit swollen in't it- >ave you been doin that massa:ge

86 T that we suggested

87 P *reaches up to scratch right ear with right hand*

88

89 T *continues to look down and to mobilise his finger joints*

90 P ye:s yes

91

92 *mobilising patient's thumb looks up to patient at end of pause*

93 (1.5)

94

95 T *looking at patient, mobilises thumb glances to patient's hand looks down*

96 P I've been doin the finger exercise an that

97 P *brief gesture with right hand*

98

99 T yeah

100

- 101 T *mobilising fingers*  
*turns head to look at patient*
- 102 T 'ave the OTs seen ↑you

### S3Ph4PaMT1/2.09

- 1 T *kneeling on treatment bed behind patient, her hand is over patient's left hand*  
2 T *al:ri:ght >are you happy standing ↑there*  
3 P *↑yeah yeah yeah*  
4 P *standing with hands resting on adjustable height table in front of him*
- 5 T *climbs to move closer to his side,*  
*her right hand behind his left elbow, her left remains flat over his left hand*  
6 T *OK*  
7  
8 T *slightly readjusts / moves her hands on his arm as she clambers forwards*  
9 *(2)*  
10  
11 T *what about just*  
12  
13 T *looking downwards*  
*turns head towards patient and smiles soon after his hand movement has begun*  
14 *(4)*  
15 P *immediately starts to flex trunk, his left elbow flexes*  
*then his hand starts to push forward a little, with a judder*  
*as therapist looks and smiles, patient stands straighter*  
*and draws arm back*  
*looking down at hand throughout*  
16



17 T \$I hadn' even ↑said ↓then\$  
 18 P *at start of therapist's utterance he is at end of drawing back his arm*  
*at end of utterance, starts to move arm forward again*  
*with slightly audible out breath and closes mouth ((appears effortful))*  
 19  
 20  
 21 T *appears to give more assistance to patient's arm movement,*  
*looks down towards end of pause*  
 22 (2)  
 23 P *another arm forward and back movement - smoother*  
 24  
 25 T *starts utterance as patient's hand is still coming backwards*  
*looking down at hand*  
*patient's hand is in furthest back position*  
*readjusts her hand on his*  
 26 T right >I want to try and mo:ve ye- arm (0.2) and at the moment you're actually  
 27 P *looking down throughout*  
*opens mouth ((?effort or sigh))*      *nods*  
 28  
 29 T *looks up to patient*  
 30 T <using sor- of just moving yer body  
 31 P yeah  
 32 P *nods*  
 33  
 34 T *looks down to hand again*  
 35 T °h to move your arm  
 36 P mm

37  
38 T *draws patient's hand back slightly and looks to patient*  
*gazing down*  
39 T OK so if you ↑let me ↓do it (.) >I just want to <↑feel what it's like  
40 P *nods*  
41  
42 P °uh huh°  
43  
44 T *begins to guide patient's arm forwards*  
45 (2)  
46 P *does not flex trunk or hips*  
47  
48 T it's ↑really just  
49  
50 T *looking at patient*  
51 (3)  
52 P *another forward and back arm movement, then forward again*  
53  
54 T *look at patient* *changes body position* *looking at patient still*  
*puts right foot on the bed*  
*(was kneeling on it before)*  
55 T as far as that >=that's as far as yer <arm can go °h to make your arm go any further  
56 T yer quite right you'd ↑have to {then: }  
57 P {have to} move me body  
58 P *nodding*  
59

60 T *looks down to patient's hand again*  
*starts sliding hand and arm further forward so far that patient's trunk flexes*  
*gazing at patient*

61 T bend over (.) and move yer body ↑wouldn't you

62 P mm

#### S4Ph10PaRT3/10.24

- 1 T *sitting in front of patient on a stool, holding patient's hands in his  
looking downwards  
starts to raise patient's hands out sideways  
starts to bring the hands somewhat forwards too*
- 2 T *right O↓K*
- 3 P *sitting on treatment bed  
slight head poke forwards and backward  
looks down (?at therapist)  
arms start to move under therapist's guidance*
- 4
- 5 T *continues to look down to patient's legs / trunk  
continues forwards and outwards movement of patient's hands,  
movement pauses at end of silence, arms held still*
- 6 (2)
- 7 P *looking down, but a short eyebrow raise and glance up to therapist's face as he raises her arms,  
shoulders shrugging up as her hands raise and elbows straighten,  
leans forwards with the arm movement*
- 8
- 9 T *arms held still looks up to patient's face and slightly lowers her hands*
- 10 T *jus gent{↑ly}*
- 11 P *{d' }you want me to s:- s:-*
- 12 P *looking at therapist's face before this utterance starts  
eyebrow raise*
- 13

- 14 T *lowers patient's hands down and in slightly,  
also pronating the forearms as he does  
looks at patient's face  
at ~2 seconds he draws the patient's hands forwards again*
- 15 (3)
- 16 P *keeps looking at therapist,  
eyebrows raise on the second raise,  
a small head shake and a mouth movement – blowing out slightly  
((face expression looks questioning or bemused))  
leans back then forwards with the arm movements*
- 17
- 18 T *patient's hands held forwards, almost still  
head turns, looks to patient's left and his own right hand*
- 19 T *°just follow my ↑hands°*
- 20 P *looks down and forwards  
her gaze follows therapist's to her left hand*
- 21
- 22 T *looks forwards  
draws patient's hands forwards more.  
At ~1.5 seconds, looking at patient's face,  
slight vertical lift and lowering of patient's hands  
gaze lowers just after patient's hands lower  
(2.5)*
- 23
- 24 P *looks down then up at camera with a ((wry)) smile*
- 25

26 T *looking down at patient's hands which are at their lowest  
shifts grip, letting go of patient's hands then taking hold of  
backs of hands/wrists, pronating patient's forearms and hands more rapidly*

27 T \$huh °hh

28 P *gaze has lowered again  
still smiling*

29

30 T *looking down, drawing patient's hands forwards again, her forearms well pronated  
slight pause when arms are all the way forwards at ~2 seconds,  
then lowers the hands, still looking down  
(2.5)*

31

32 P *looking down, leans forwards as her arms are drawn forwards*

33

34 T *looking down, patient's hands are going backwards  
end point of the backward movement*

35 T °jus wanna see how you ↑move°

36 P *leans back with the arm movement, looking down and still smiling*

37

38 T *looking down  
slight adjustment of grip on patient's hands which are paused in backward position,  
then draws them forwards again.  
at ~3 seconds fully forwards,  
then half way back with slight grip adjustment and head raise  
(4)*

39

40 P *leaning forwards and back following therapist's movement of her arms*

41

42 T *hands are back, starts to draw them forwards during this utterance,*  
*gaze at patient's face then down again*

43 T *(higher)*

44

45 T *draws patient's hands well forwards and pauses with them forwards,*  
*while pausing, sighs and then turns head towards assistant and*  
*starts small vertical movements of patient's hands in his*

46 *(3.5)*

47 P *looking down*  
*leans forwards again following the therapist's movement of her hands and arms*  
*as therapist's head raises towards assistant's,*  
*patient's gaze raises briefly to therapist then up over his shoulder ((?at camera))*  
*then back to therapist's face*

48

49 T *gazing at assistant*  
*keeps patient's hands and arms forwards*  
*and does small vertical movements up/down (('weighing' gesture))*

50 T °pull ↑down°

51

52 T *turns head towards patient  
lowers patient's hands down again, still pronated,  
when hands are most of the way down and back to her body,  
he lets go of his grip on backs of her wrists and moves them  
further up onto the back of forearms momentarily then to back of patient's arms just above her elbows  
quick glance to patient's left arm as he changes grips*

53 (4)

54 P *leans back as therapist moves her arms backwards  
when they are back, her smile widens  
a further relatively long camera glance towards end of this pause ((researcher is moving camera))  
then looks down again and looks briefly at therapist's left hand as he adjusts his grip*

55

56 T *looking down  
has hold behind patient's lower arm just above backs of elbows*

57 T °mm°

58



- 59 T *rapid gaze shift towards patient's legs/trunk, now has more of a fingertip touch than a grasp on back of patient's arms, starts to draw these forwards*  
*does so for 3 seconds, then pauses, and head and trunk and gaze shift to patient's leg*  
*Towards end of pause, returns head and gaze to a more central position*  
*towards end of pause, a slight backwards movement of his trunk*  
*and her arms then further forwards and pauses well forwards*
- 60 (6)
- 61 P *brief look at therapist's left hand, then looks down,*  
*bends forwards as therapist draws her arms forwards*  
*Brief glance up to therapist's face as he draws her arms forwards*  
*Then following therapist's gaze shift to look to her left leg, she looks down*  
*Just as therapist's head starts to rise and centralise,*  
*patient looks up at his face and maintains her gaze on his face*
- 62
- 63 T *looks slightly down and centrally*  
*arms paused*
- 64 P *↑what am I tryin to ↓do:*
- 65 P *slightly lowers gaze and slightly to right*  
*gazing at therapist's face, slight nod*
- 66
- 67 T *looking at patient's face*  
*shifts hands to grip front of arms (distal biceps)*
- 68 (0.5)
- 69 P *looking at therapist*
- 70

71 T gaze at patient's face  
 shifts hands over her arms towards backs of patient's arms  
 slight head shakes  
 starts to draw patient's arms further forwards again  
 speed of movement forwards increases  
 pauses in forward position, looks down

72 T °well° (.) ↑you just follow my ↑hands hah hah hah hah (.)

73 P bends forwards with therapist's movement of her arms  
 slight head shake and looks down ((?resigned / wry expression))

74

75 T looking at patient  
 movement is paused  
 starts to move patient's arms backwards again, head raises  
 patient's arms well back , most of way towards her body sides,  
 therapist shifts grip to fronts of patient's arms (biceps)

76 T I'm de↑liberately not (.) ↑telling you

77 P follows, leans backwards  
 looks up to therapist  
 slight smile

78

79 P °mm hm°

80 P at therapist then lowers gaze, slight head turn to her side (where assistant is), smiles

81

82 T lowers his hands slightly over front of her arms  
 gaze to patient's face

83 (1)

84

85 T *gazing at patient  
now has hold of back of patient's upper forearms,  
starts draw patient's arms forwards again and supinates them*

86 T *hah hah >which is very frustrating in' it*

87 P *looks to left slightly,  
smiling  
leans forwards as therapist moves  
looks to therapist's face  
looks down, continues to lean forwards and down*

88

89 T *looking to patient's face  
then lowers head and gaze down and to his right towards patient's left leg / lower trunk*

90 P *=absolutely*

91 P *eyebrows raise, looking down, well bent forwards*

92

93 T *looking down to his right, her left  
continues drawing patient's arms forwards, supinated, pauses at end  
(1.5)*

94

95 P *looking down*

96

97 T *moves patient's arms back again, still looking down and left  
pronating patient's arms more*

98 T *°hh I just wanna see how you ↑move*

99 P *follows the lean back, looking down*

100

101 T *pauses with patient's arms back*

102 *(0.3)*

103

104 T *still looking down and to his right slightly*  
*rapid forwards and supination movement of patient's arms*  
 105 T *what you're (0.2) °hh ↑tending to ↓do °hh (we-)*  
 106 P *looking down* *looks up to therapist*  
 107  
 108 T *adjusts grips so they are now over fronts of patient's elbows and draws patient's arms forwards and into supination*  
*((?sighs))*  
 109 *(3.5)*  
 110 P *as therapist draws her arms forwards, she looks down again and follows with arms and trunk*  
 111  
 112 T *looks up to patient's face, holds her arms forwards*  
*adjusts grips* *head raises to patient more*  
 113 T *and yu- (.) uh (.) when you say you're gettin:*  
 114 P *looks to therapist, leaning back*  
 115  
 116 T *extends own trunk*  
*takes hands off patient's and places them on his own lower back*  
 117 T *the arthritis in your (0.5) round the outside here*  
 118 P *nods and looks down*  
 119  
 120 P *mm↑hm*

S1Ph2PaCT4/11.54

1            *Therapist is assisting patient to walk, a junior therapist is pushing a wheelchair behind, therapist is to patient's left, affected side, and sitting on a wheeled stool patient has a tripod walking stick to support his right side, therapist has been bending down to help his left leg forward each time it needs to step forwards*

2     T     ↑have you got any ↑shoes ↑(patient name)

3            (.)

4     P     yes

5            (2.0)

6     J     (but his) feet are too swollen

7     T     mmhmm

8            (2.3)

9     T     (n) they don't ↑fit at the ↓moment

10           (0.3)

11    P     pa{rd-}

12    T     {th }is is ↑excellent

13    P     ↓is ↓it

14           (3.5)

15    P     ((*sniff*)) (.) are you trying to encourage me are ye

16           (0.5)

17    T     wa- what do you think

18    P     yes

19           (2)

20    T     normally you have two people helping you to ↓walk

21    P     do I

22 T *gazes to patient's face*  
*at very end of pause, therapist lowers her head and gaze and moves her left hand on his buttock slightly*

23 (3.5)

24 P well ↑one is supported by (a ) stick

25 (0.2)

26 T *looking at patient, then lowers eyelids*  
*starts a body shift - bending down to reach towards patient's left foot with her left hand*  
*fully down (?has hold of patient's foot)*

27 T yeah↑ (.) but there's still: (it's) two people and a stick normally

28 T isn't it so:: ↑LEFT LEG ↑then or are you going to do your right

29 T ↑good an again

# S1Ph1PaBT2/11.16

1	T	go ↑on I'm with you >I'm near you
2	P	<i>has been sitting on treatment bed, is attempting to stand up, has previously practised this with support of a stool in front, stool has now been removed</i>
		<i>rising towards standing</i>
3		
4	T	<i>is sitting at patient's side on a stool</i>
		<i>looks up towards patient towards end of pause</i>
5		(1.5)
6	P	<i>rising towards standing</i>
7		
8	T	↑su:↓perb
9	P	<i>rate of ascent slows</i>
10		
11		(0.2)
12	P	°good°
13	P	<i>looking forwards</i>
14		
15		(1.0)
16	P	<i>standing still and relatively upright</i>
17		
18	T	↑yeap
19		
20	T	<i>turns head to left, reaches with left hand to indicate where the stool was in front of patient</i>
21	T	↑and then <sti:l imagine where it <u>is</u> there (.) ↑nice n ↓slow
22	P	<i>starts to descend</i>
23		

24 T *is sitting, watching patient's legs/arms/trunk*  
 25 (2.0)  
 26 P *slowly descending*  
 27  
 28 T *bending those knee:s*  
 29 P *looking down, slowly descending*  
 30  
 31 (5.0)  
 32 P *descent slightly jerky*  
 33  
 34 P *I'm a ↑bit ↓wobbly*  
 35 P *is about half way down, and still looking forwards and down*  
 36  
 37 T *very small head shake, still looking at patient's legs/arms/trunk*  
 38 T *=no but ↑that's ↓fine >I'm just so impressed with the con↑tr:ol you've ↓got*  
 39 P *still looking down, and lowering self slowly*  
 40  
 41 (3.0)  
 42  
 43 T *head and gaze up to patient's face*  
 44 T *↑ex↓cellent we'll ave a breather {(.) >w}e're gonna do two more*  
 45 P *{yes }*  
 46 P *bottom is down on bed nodding*  
       *turns to therapist, smiles looks down ((appears shy or embarrassed at the praise))*  
 47  
 48 T *slight head shakes and makes a gesture of opening hands*  
 49 T *and then that'll be it for the sit to stand*  
 50 P *nods repeatedly*



# S1Ph1PaBT2/11.15

1	T	mm >yer ↑go >I think you just gotta keep °hh	
2	P	<i>rising quicker</i>	<i>movement stopping</i>
3			
4	T	<i>at patient</i>	<i>gesture left hand upwards</i>
5	T	ex↑ <u>peri</u> encing it {have }n't yer ↓really ↑ <u>fee</u> :ling it whad it's like when yer	
6	P	{yeah}	
7	P	<i>nod eyebrow raise</i>	<i>nod, body is stationary</i>
8			
9	T		<i>two hand gesture ((indicating 'balancing'))</i>
10	T	<u>bottom</u> comes off the {↑bed } >and you feel like >ooh crikey	
11	P	{that's it}	
12			
13	T	<i>rubbing knees</i>	
14	T	{I'm } only on my {two } ↑ <u>legs</u> you ↑know	
15	P	{yeah} {yeah}	
16			
17	T	<i>looks down to arms/stool</i>	
18	T	°hh and then back ↑down a↑gain	
19	P	<i>gradually starts lower arms and descend, flexing trunk</i>	
20			
21		(2.0)	
22	P	<i>slightly jerky descent</i>	
23			

24	T	<i>looking up to patient's face</i>	
25	P	they've ad <u>long enough</u> rests aven't ↓they	
26	P	<i>about half-way down at start of utterance</i>	
		<i>still slowly lowering and looking forwards and down</i>	
27			
28		(1.5)	
29			
30	T	<i>gaze follows patient down</i>	
		<i>wheels stool back slightly</i>	
			<i>has adopted a leaning forward posture, elbows on knees</i>
			<i>leans towards a position</i>
			<i>that is more face-to-face with patient</i>
31	T	<u>WE:LL:</u> ↑I ↑think they've been working as (.) °h much as they ↑can ↓do	
32	P	<i>hands on stool</i>	
33			
34		(.)	
35	P	<i>hands off stool turns face and gaze to therapist (bottom is not touching bed)</i>	
36			
37	T	{since you've had} the stroke {you } know	
38	P	{yes (                    )}                    {mm}	
39	P	<i>looking at therapist, nods</i>	
		<i>bottom is now on bed</i>	
40			
41	T	<i>looking at patient</i>	
42	T	{> I think } thud it's just that they °hh – the stroke made them well <u>wi</u> { <u>one</u> } leg anyway ↑wea↓ker	
43	P	{mmhmm }	{yeah}
44	P	<i>looking away</i>	<i>looking to therapist</i>

45  
46 T *sloping hand gesture*  
47 T and like you say as yer having more re{sts y- y- yo}u do yer legs  
48 P {yeah }  
49 P *at therapist*  
*nod*  
*gaze moves away - forwards and down*  
*readjusts hands*  
50  
51 T *slight nods gaze down*  
52 T do sort of urm °h lose their ↑strength I'm sure  
53 P *gaze down and forward slight nod*  
54  
55 (.)  
56  
57 T *up to patient*  
58 T °h b{ut } yer ↑gettin there ↑now  
59 P {yes}  
60 P *raises hands slightly glances to therapist*  
61  
62 P good  
63 P *further forward and upward movement of hands ((same movement as recurrently adopts when she starts a stand))*  
*glance to therapist and nod*  
64  
65 T *down to stool*  
*moves forward on stool and hands go towards wooden stool*  
66 T >yeah WE'LL DO ↑AG↓AIN and we're gonna try  
67 P *still sitting in readiness*  
68

**T**

**T**

**P**

**P**

**T**

**T**

**P**

**T**

**T**

**P**

**P**

**P**

**P**

**T**

**T**

**P**

*sloping hand gesture*

and like you say as yer having more re{sts y- y- yo}u do yer legs  
                                {yeah         }

*at therapist*                      nod

*gaze moves away - forwards and down*

*readjusts hands*

do sort of urm °h lose their ↑strength I'm sure  
*slight nods gaze down*  
*gaze down and forward slight nod*

(.)

up to patient  
 °h b{ut } yer ↑gettin there ↑now  
 {yes}  
*raises hands slightly      glances to therapist*

good  
further forward and upward movement of hands ((same movement as recurrently adopts when she starts a stand))  
glance to therapist and nod

*down to stool*  
*moves forward on stool and hands go towards wooden stool*

>yeah WE'LL DO  $\uparrow$ AG $\downarrow$ AIN and we're gonna try  
*still sitting in readiness*

69	T	<i>left hand taps on stool, then reaches toward the carrying hole in middle of stool's top</i>
70	T	without the stool so you've still got to reach as
71	P	<i>lowers down hands</i>
72		
73	T	<i>gesture with right hand – strokes along stool and back, and leans forward</i> <i>moves stool away</i>
74	T	↑F:AR and as l:ow bu –I'm gonna put the stool to the...

S4Ph9PaUT1/2.55

1 ( . )  
2 P °h  
4 P ((*yawn*)) (yes) thank ↑you  
5 A good  
6 (3.8)  
7 T sure you're alright  
8 P yeah  
9 (0.4)  
10 T you don't want a drink o(r) anything  
11 P °h (°no I shall manage for a minute or two°)  
12 (0.8)  
13 T > ave you ad en↓ough  
14 (0.3)  
15 P no: >l'm not bothered ((*flat tone*)) (0.2) 'sup to you entire↑ly  
16 (0.3)  
17 T no it's ↓no:t (0.2) doesn matter to ↑u:s (up to) you  
18 P ↓m↑m  
19 (1.0)  
20 P ohw  
21 P (think you)  
22 (.)  
23 P (think) you achieved some↑thing  
24 T ↑ d'you think you achieved {some↑thing}  
25 A {°yeah° }  
26 (1.0)

27 P °h not up to me it's up to you  
 28 (.)  
 29 T {hhhhh }  
 30 P {teacher}  
 31 T hh uh huh \$the tea:↓cher\$  
 32 T °hh ↓n:o:  
 33 (0.3)  
 34 T °h s' what ↑you want you gotta get better {aven't} you  
 35 P {°ahh°}  
 36 T {↑yeah}  
 37 P {(no) } but I can- I don't know ↑what's ↑be↓tter  
 38 T > ↓alright (.) ↑well to be able to sit was your ↑fi:rst ↓goal  
 39 P ye{:s }  
 40 T {and} you ach↑ieved it  
 41 P yes  
 42 T so you ↑ave achieved something  
 43 P (I've) achieved something °y{es° }  
 44 T {↑ye:}ah:  
 45 (0.5)  
 46 P mm  
 47 T very good  
 48 (0.2)  
 49 T <uh: m still sometimes (0.2) (patient name) (.) you're (.) you are falling this way  
 50 P =yes I know  
 51 T so we just need to perfect it a ↑little bit more so that you don't ↓fall >you can ↑sit  
 all con- con↑sistently right  
 52 P mm  
 53 T ↑ye:ah

54 (0.2)  
 55 T in a session  
 56 P yeahp  
 57 T without falling say > I mean we ↑should (a) count 'ow many times you lost  
 yer balance say  
 58 P yeah  
 59 T probably been about five (.) and you aim for n- ↑no ↓times losin' yer balance  
 60 P ↓mm  
 61 T 'ave you ad enough in 'ere today  
 62 P yes °thank you°  
 63 J yeah  
 65 T you've done ↑very well  
 66 P {good}  
 67 A {mm }  
 68 T how long did he la:st: compared  
 69 T to {last ↓time}  
 70 J {yeah: }  
 71 J just (.) loads more  
 72 T e done loads more  
 73 J yeah I mean be↑ fo:re (.) if (.) y know > you'd sit up woudn't you  
 74 J and you'd be {(.) b}e everywhere and (s like) I needed to be at your si:de  
 75 P {mm}  
 76 P yes:  
 77 J side all the time >cause you were just falling to your ↑left  
 78 P mm  
 79 J very much  
 80 T cause we though (patient name) we'd 'ave three of us: because °h yer sittin  
 81 J °h yeah

82 T wasn't good eno{ugh}  
83 J {no}  
84 T =but {we } ↓don't need ↑three  
85 P {mm}  
86 J {ho no not at all}  
87 T {\$he he hmm \$}  
88 P °ah hm°  
89 T so you ↑must be better  
90 P must be better °hh hu hum  
91 J yeah  
92 T try and keep yer...  
(instructions follow as the patient is assisted to get dressed))



## S2Ph5PaMT1/2.13

- 1 T ri:ght (.) d'you want to ↑hold onto you:r  
2 P *standing with hands resting on an adjustable height table in front of him*
- 3 T *standing to patient's side*  
*points to patient's left hand*  
4 T left arm again I'm going to <move the table out of the way before you sit ↓down  
5 P *moves to take hold of his left wrist with his right hand,*  
*and raises his hands clear of the table*
- 6  
7 P yeah (OK)  
8 (5) *(patient looks down, therapist pushes table away)*
- 9 T let me move my ↑stool: as ↑well  
10 (3)  
11 T *stands and reaches forwards and up to put her two hands one on each of patient's shoulders*
- 12 T have a sit down for me  
13 P *standing*  
*starts to bend*
- 14  
15 (3)  
16 *audible cracks as patient sits down*  
17
- 18 P ooh I can 'ear that crackin  
19 P *smiling, starts this utterance before fully down*  
20

21	P	\$°hh °hh
22	P	<i>looking at therapist, then downwards</i>
23		
24	T	<i>looks down, sits down</i>
25		(1.5)
26	P	<i>glances at therapist and nods</i>
27		
28	T	<i>gaze down to patient's knee</i>
29	T	{al↓right }
30	P	{d' you hear} (that) crackin ↑then
31	P	<i>reaches to touch his left knee, glances at therapist</i>
32		
33	T	<i>nods</i>
34		(1)
35	P	<i>rubs knee</i>
36		
37	P	°ohh°
38	P	<i>smiling ((?wryly)), stops rubbing</i>
39		
40	T	<i>looks down</i> <i>points to patient's right knee</i>
41	T	(an) it was your ↑right knee that used to be a problem isn' it
42		
43	T	<i>looks down ((intent/serious facial expression))</i>
44	P	↑yeah yeah
45	P	<i>gazing at therapist</i>
46		
47		(3)
48	P	<i>glances down</i>

49  
50 T *bites lip and sucks in breath*  
*points to and taps patient's left knee, looks up to him and shifts body slightly*  
*nods*  
51 T >°hh that's our <biggest problem walking at the moment (.) definitely  
52 P *glances at knee as therapist taps it then up to her face*  
*nods*  
53 (1)  
54  
55 P snappin it back ↑yeah (.) yeah.  
56 *both now looking down at patient's left knee*  
57  
58 T *gazes up to patient*  
59 T an I think it's worth spending the time as- ↑as we ↑have been doing  
60 P *gazing at therapist throughout*  
61  
62 P yeah getting some {erm (muscles)}  
63 T {↑just doing } it  
64 P *nodding*  
65  
66 T *gesture with her right hand*  
67 T even it it's ju{st (.) >si}t to stand I mean it's <↑good to ↓wa:lk  
68 P {yeah }  
69 P *nodding*  
70  
71 (.)  
72  
73 T *look to patient*  
74 P yeah

75 P *small nod, looking at therapist*  
 76  
 77 T °hh but we don't wanna =↑overdo it at the same ↑time  
 78 (1)  
 79 P *nods, looking down*  
 80  
 81 T *nods*  
 82 P well I'd soon(er) be able to do it ↑properly  
 83 P *looking down*  
     *looks up to therapist*  
 84  
 85 T {yeah }  
 86 P {(tha) y k}now ↑get some muscles back {(again)}  
 87 T {I mean} ((louder))  
 88  
 89 T *looking down*  
     *hand gesture: one hand rolling over the other*  
     *lowers hands*  
                     *look up to patient*  
                     *other hand gestures*  
 90 T you need is it is it sort of a circles >you ↑need to do it to be able to get the  
 91 P *looking at therapist*  
 92  
 93 T *hands still*  
 94 T ↑muscles working but at the  
 95 P *nods*  
 96  
 97 T same time there's no point letting you do it wrong  
 98

99	P	no
100	P	<i>slight head shake</i>
101		
102	T	<i>leans back again slightly</i> <i>looks down to and reaches for patient's right knee with her right hand</i> <i>moves gaze to patient</i>
103	T	=all the time °h ↑more of a point that yer ↑knee'll probably get sore if we let it <u>snap</u>
104	P	<i>looks down to own knee</i>
105		
106	T	around all the time
107	P	<i>nods, unsmiling</i>
108		
109	T	<i>gazing at patient and nodding</i>
110		(3)
111	P	<i>stops nodding</i>
112		
113	T	<i>looks down</i> <i>looks up to patient</i>
114	T	°h s' praps have a look at yer walkin' again to ↑morrow
115	P	<i>up to therapist</i> <i>mouths 'OK'</i>
116		
117		(0.5)
118		<i>they are gazing face to face and both sit still</i>
119		
120	T	<i>smiles</i>
121	T	I was thinking today cause you've been (.) ↑resting over the \$week↓end\$
122		

123 P \$°heh°\$  
124 P *big smile and laugh*  
125  
126 T =like you ↑said you said you (we-) get a bit  
127 T ↑la:zy don't y{ou }  
128 P {yeah} ↓yeah  
129 P *nods, looks down*  
130  
131 T ↑yeah  
132 P ↓yeah  
133 *both are looking down now*  
134  
135 T *looks up toward patient*  
136 T =had about enough for today  
137 (0.5)  
138 P *moves head and gaze to look at therapist, nods slightly*  
139  
140 T *smiles as patient sighs*  
*her shoulders jiggle as if laughing too*  
141 P ((sighs)) °hhhh yeah I ↑think ↓so heh heh heh  
142 P *sigh and big smile* *nods*

# S4Ph9PaST1/10.48

*Patient has just come to the end of a short walk in the gym with the assistance of Physiotherapist 9, a junior physiotherapist and a walking frame. The junior has fetched the patient's wheelchair and she has sat down in it. The patient sits looking at the therapist, therapist is crouched on floor to patient's left (stroke) side, junior in same position on the right.*

- 1 T you've done ↑very ↓well
- 2 (0.5)
- 3 P good. (I'm) glad to hear that
- 4 (.)
- 5 T much better
- 6 (1)
- 7 P °can't talk very well°
- 8 P *turns to look at junior therapist*
- 9
- 10 T (patient ↑name) (.) we need to (.) make sure that you can walk on yer own don't we
- 11 P *turns to look at therapist*
- 12
- 13 (.)
- 14 P ooh we do:
- 15 T yeah so that {you can n:}
- 16 P {we ↑do: }
- 17 P an I'll (t ) try and ↑help
- 18 P *voice sounds tearful towards end of this utterance*
- 19
- 20 T =↓yeah >you're doin everything ↑right (.) so far {t- (.) } to ↑get there
- 21 J {↑mm}
- 22 P *raises right hand towards own mouth*

23  
 24 (.)  
 25 P *right hand is now resting on her chin,*  
*looks down and to right, away from Therapist 9, eyes are downturned ((?sad/ashamed))*  
 26  
 27 T *brings right hand to patient's left shoulder and rubs it,*  
*tilts head close to patient's face, gazes at patient's face*  
 28 T ↑alright  
 29 (0.5)  
 30  
 31 T *strokes patient's left arm*  
 32 T °jus gonna take you back° ((soothing tone))  
 33 P *hand remains on chin, continues to look down*  
*hand lowers towards her lap*  
 34  
 35 ?P t  
 36 (1)  
 37  
 38 T *stroking patient's arm*  
 39 T you're doin everyt↑hin {↑right }  
 40 J {you ↑a}re you're doin ever so well (patient {name) mo}re than you realise  
 41 T {ny- }  
 42  
 43 P ↑u↓uh  
 44 T =an we'll sort you out with the right frame or ↑whatever (.) an you'll be fi:ne  
 45 P good ((sad tone))  
 46 T ↑alright (.) well done you've done brilliantly  
*.... the therapists wheel patient out of gym in her wheelchair*



## S1Ph2PaCT2/2.59

- 1 T *kneeling at the patient's left foot, one hand is over front of patient's left knee, appears to apply pressure through this hand, to keep the knee straight, her other hand is behind the patient's left hip*  
*appears to decrease pressure on patient's knee, and the knee bends somewhat*
- 2 T try an straighten ↑that knee ag↑ain
- 3 P *stands with his right, unaffected hand on a table in front of him, he appears to be leaning on this hand fairly heavily*
- 4 T *appears to push the knee straight again and then release pressure and it bends again*  
5 (2)
- 6 T (and) keep it ↑there  
7 (2)  
8
- 9 T *looks up to patient, continues pushing on and releasing his knee*
- 10 T ooaa (.) don't know about you (patient name) but I'm gettin very hot here
- 11 P *continues to look ahead and down*  
12
- 13 P uh  
14
- 15 T *looking down at patient's leg*
- 16 T straighten that ↑knee  
17 (3)
- 18 P ( ) quite cool on the floor actually  
19
- 20 T well yer ↑foot was wasn't it  
21 (2)
- 22 T go on keep that ↑knee straight

23 (2.5)  
 24 T OK now from there (patient name) (.) can you ↑gently (.) sit yerself down  
 25 (4)  
 26 P *sits down smoothly and slowly*  
 27  
 28 T *glances at patient then at door of treatment room*  
 29 T good (.) that was better  
 30 P *looks straight ahead*  
 31  
 32 (2)  
 33  
 34 T *glances at patient*  
 35 T O↑K  
 36  
 37 P O↓K  
 38 (3)  
 39  
 40 T *looks at patient and moves head so that her face is more aligned towards him*  
 41 T can you see the purpose of this (.) doing this  
 42 P yes  
 43 P *leans back slightly, wipes mouth with hand,*  
*continues gazing ahead, rather than at therapist who remains on his left*  
 44  
 45 T *drums fingers on bed behind patient for first few seconds, looks at patient through most of the silence*  
 46 (23)  
 47 P *looks ahead*  
 48  
 49 T right  
 50

51 T *turns and tilts head more to the patient and leans in towards him slightly*  
 52 (0.5)  
 53  
 54 T *so going again*  
 55 (1)  
 56 P *no movement*  
 57  
 58 T *taps patient's left hip, continues to look at him*  
 59 T (n) try and get it so you can do it (0.5) with minimal ass<sup>↑</sup>istance (with) keeping this foot down  
 60  
 61 (2)  
 62  
 63 T OK (.) that's the aim of today  
 64  
 65 (2)  
 66 P *starts to lean forwards at end of this pause*  
 67  
 68 T <sup>↑</sup>right  
 69 P <sup>↓</sup>right  
 70 (1)  
 71 P *during his 'right' and the pause that follows, he leans forward more and his bottom briefly leaves the treatment bed, he wobbles a little, then sits down again*  
 72  
 73 T *so it = think about it first (.) right (.) you're leaning forwards*  
 74 P *starts to stand again*  
       *.....this attempt results in him reaching standing position*

### S3Ph5PaNT2/2.25

- 1            *Therapist and assistant stand on either side of the patient who also stands, therapist is to patient's right, assistant to the left.*  
*Assistant's right arm is round patient's waist, she reaches with her left hand out to the side, and looks at this hand*  
*Therapist has one hand over patient's sternum, and her right leg stabilises patient's right (affected) leg,*  
*therapist is looking down at patient's right leg/foot*
- 2        A        and again reach {it            } over
- 3        T                            {↑reach }
- 4        P        *looking at assistant's hand and reaching towards it*  
*she leans to the left somewhat as she does so*
- 5            (0.5)
- 6        P        Σuh
- 7        P        *tapping assistant's hand*
- 8        A        ↑go:od (.) and (release)
- 9        P        *holding assistant's hand and lowering arm slightly*
- 10
- 11       T        *long camera glance, then looks forwards*
- 12       (1)
- 13       P        *returns to more central body position, takes her arm off assistant's hand, looks forward*
- 14
- 15       A        *reaches her left hand out to side again and looks to it*
- 16       A        ↑an ↓gain ↑reach
- 17       P        *looks to a left arm*  
*starts to reach to it, looking to it*
- 18

19 (1)  
 20  
 21 T *looks down to patient's legs/hips*  
 22 A *bring yer hips over to me*  
 23  
 24 (1)  
 25 P *lowers hand, following assistant's hand downwards towards end of pause*  
  
 26 T *looking forwards*  
 27 T °OK h think we just lost° the h{ips }  
 28 A {yeah }  
 29  
 30 T *looking forwards*  
 31 A *looking down*  
 32 T *that time {(assistant name) so}*  
 33 P {I'm sor↑ry }  
 34 P *turns face to therapist, raises eyebrows*  
     *shaking head*  
  
 35 A *starts to raise her arm with the patient's hand in hers*  
 36 (.)  
 37 P *turns gaze to her left arm*  
  
 38 T *take the hips across ↑first {if w}e ↑can*  
 39 P {oh}  
 40 P *hips appear to move across to left somewhat*  
 41

42 A *moves hand further to the left*  
 43 T *looks to assistant and patient's hands as they reach*  
 44 T *((louder)) and now reach (.) for (assistant name)'s*  
 45 P *looks and reaches further over*  
 46  
 47 T *looks at back of patient's body/legs*  
 48 T *ha{nd = be}autiful that is ↓good*  
 49 P *{oh yes}*  
 50 P *appears to wobble slightly, right heel comes off ground*  
       *lowers arms slightly as assistant does so*  
       *opens mouth*  
 51  
 52 A *bett↑er*  
 53 P *opens mouth looks questioning, looks forwards*  
       *furrows brow*  
 54  
 55 T *=well done (patient name)*  
 56 P *mouths 'well'*  
       *glances to therapist (who is still turned and looking at back of patient's body),*  
       *then looks to assistant whose head and gaze are turned towards patient*  
 57  
 58 P *I I (haven't go{t the})*  
 59 A *{ so}*  
 60 P *shaking head and looking towards assistant*  
 61

62	A	↑hips fir{st}
63	P	{!:.}
64	P	<i>turns head to opposite side to look to therapist</i>
65		
66	T	<i>is looking forwards          looks to patient's face</i>
67	P	<i>haven't got the hang of this</i>
68	P	<i>looking at therapist's face</i>
69		
70	T	<i>looking at patient's face</i>
71	T	yeah I <u>think</u> you perhaps ↑have
72	P	<i>gazing at therapist</i>
		<i>turns head to look forwards (away from therapist)</i>
73		
74		(.)
75		
76	A	<i>both look at patient's face</i>
	&T	
77	A	reach over look over
78	P	<i>looking forwards mouth open</i>
79		
80	A	<i>taps patient's right hand which is stretched out to side, moves her arm further out to side</i>
81	T	{now reach} for (assistant name)'s ↓hand up there
82	P	{°hh yeah}
83	P	<i>looks at her hand and the assistant's</i>
84		

85	T	{reach }
86	A	{↑reach}
87	P	<i>tapping assistant's hand</i>
88		
89		(3)
90		
91	T	{OK }
92	A	{{alright}}
93		
94	A	and {relax}
95	T	{and } just gently (.) back
96	P	<i>all 3 are returning to a more central position,</i> <i>patient opens her mouth ((?as if to speak))</i> <i>lowers her hand along with assistant</i>
97		
98		(.)
99		
100	T	<i>points to (?touches) patient's right knee</i>
101	T	can you straighten this ↑knee for m{e }
102	P	{yes }
103		
104		(.)
105		
106	T	<i>puts hand back on patient's sternum /chest</i>
107	T	↑that's it (.) ↑OK
108	P	<i>looking down and forwards</i>
109		



110

111 P

112 T

113 T

114 A

115 P

116

117 A

118

119

120 P

121 T

122 T

**123 P**

124 P

125

126 T

127 T

128

129 A&amp;T

130 P

131 P

132

133 A

$$(O \uparrow K)$$

134 T does it what so{rry}  
 135 P {ju}st a {minute}  
 136 A {just a } minute  
 137 P *looking forwards*  
           *nods*  
 138 (.)  
 139  
 140 P {yes }  
 141 T {O↑K}  
 142 P *looking at assistant*  
 143  
 144 T *taps front of patient's chest softly, twice*  
 145 (.)  
 146  
 147 P =alright  
 148  
 149 T *takes hand from patient's chest and onto own hip, body shifts away from patient somewhat*  
 150 T =>you tell us when you're ready  
 151 P *looking at therapist*  
 152  
 153 P (        ) ready ↑now  
 154 P *looking at therapist*  
           *nods and moves left hand up and down slightly*  
 155  
 156 T O↑K  
 157

158 T *moves in towards patient again*  
 159 A =(k) yer hips {over to me}  
 160 P { I'm tryin }  
 161 P *hips move left slightly*  
           *looking forward, eyelids down*  
 162  
 163 A&T *looking at patient's face*                      *assistant reaches her left hand out and looks to it*  
 164 A {that's it}  
 165 T {tryin to } th{ink it all } ↑through aren't you  
 166 P {(that's it)}  
 167  
 168 T *head nods and looks (eye points) at assistant's hand*  
 169 P ↑yes (yes) {\$heh heh}  
 170 T {now } {reach for } (assistant name)'s hand then  
 171 A {(my hand)}  
 172 P *nods*            *looks to therapist's face*  
                   *looks forwards*  
 173  
 174 P Σuhh  
 175 P *reaches and touches assistant's forearm, is looking forwards*  
 176  
 177 T *looking at patient's face*  
 178 T (now) can you ↑see it  
 179 P *gazing forwards, reaching*  
 180  
 181 (1)  
 182 P *turns head and gaze to assistant's hand*

183  
 184 P yes  
 185 P *moves her hand up towards assistant's hand, reaching out towards it*  
 186  
 187 T *is still looking at patient*  
 188 T ↑that's it (.) tap the top of her fingers (patient name)  
 189  
 190 (0.5)  
 191 T tap those fingers (.) ↑like that (.) tap tap tap  
 192 (0.5)  
 193 T ↑five taps for {me}  
 194 P {oh} you want me to go{(t:)}  
 195 T {l } certainly do=  
 196 T =five ta{ps (ic)}  
 197 P {ooh l }  
 198 T go on = like that ↑one. two.  
 199 A =yer hips over  
 200 (0.5)  
 201 T and then come back (.) cross  
 202 (.)  
 203 P but um hhhhhhhhhh tch °hhhhhhhhh  
 204 (1)  
 205 P (it is the bit (.) affect the that side) it didn't affect ↑that side at all  
 206 P *looking at therapist, ((face expression looks puzzled))*  
*indicates her left hip with her left hand,*  
*head gestures towards left side*  
 207 (.)  
 208 T the ↑stroke ↓hasn't  
 209 P n.

210 T is that what you ↑mean the stroke hasn't affected ↑that side  
 211 P ↑no  
 212 (.)  
 213 P um  
 214 T do you want to sit down and tell ↑me or  
 215 (.)  
 216 P no I'll be alright in a minute  
 217 T *points to patient's left arm*  
 218 T are you thinking that we're working that arm getting you to ↑do things (.)  
 219 T {and that isn't} the ↑weaker arm is that what you're saying  
 220 P {°h ( )}  
 221 P I'm trying to figure out °hh what (the right) to ↑do  
 222 T yeah (.) OK  
 223 P (I'm) alrigh  
 224 T =is that what you mean {(.) th}at you think that the stroke hasn't affected  
 225 P {uh }  
 226 T that arm and we're asking you to ↑do things with that arm  
 227 P ↑no  
 228 T =no OK  
 229 P but um  
 230 (1)  
 231 P aah (.) I'm getting so \$bamboozled with which leg's which\$  
 232 T °↑O↓K°  
 233 T {tell me what you're}  
 234 A {finding it diffi↑cult }  
 235 T bamboozled {with}  
 236 P {↑no}  
 237 P *looking towards assistant*

238 P I'm (all) bamboozled °hh  
 239 P ↑with ↓what I'm supposed to ↑do  
 240 T OK (.) well we're practising standing (.) OK}  
 241 P {yes}  
 242 T and we're just trying to practise getting you to take weight through both legs  
 243 T O{↑K y- (.)} uh ↑yeah and you can feel that I'm here  
 244 P {(you p: )}  
  
 245 T *moves her leg slightly, this leg supports patient's right leg, so patient's leg moves slightly too*  
 246 T just making sure that (.) >°this knee isn't°  
 247 T >so as yer standing on this leg (.) °hh yer getting some ↑nice weight >and I can feel the muscles working  
 248 T ↑here {(.) a}nd at yer knee O{K}  
 249 P {yes} {so} you want the muscles at my ↑knee to work  
 250 (.)  
 251 T they are w{orking } they are working  
 252 P {working}  
 253 P ah yes {an the} muscles °h ( ) at the (tomp tomp) t{op of my leg}  
 254 T {OK } {yep ↑they're} working as well  
 255  
 256 *face to face gaze*  
 257 T but what we're trying to do by getting you to  
 258  
 259 T points towards the left  
 260 T reach over and move yer weight onto ↑that: ↓leg °h O↑K  
 261 P yes

262

263

264 T

*the swaying side to side movement of all 3 restarts – therapist and assistant guiding it*

= is trying to retrain some balance so that you can move yer weight from ↑one leg to the other  
..... ((*explanation continues*))

# S1Ph1PaBT2/11.04

1 T *wheels wheelchair away from treatment area, turns and walks back*  
2 (18.00)  
3 P *sits still on the treatment bed,*  
*then wipes eye with right hand, then hitches skirt*  
4  
5 T *as she re-enters treatment cubicle area*  
*starts to move to sit down*  
*is sitting down*  
6 T °h right <so then just thinkin about um  
7 P *gaze to middle distance*  
*gazes down to her hand*  
8  
9 T *takes hold of patient's left hand stretches it out, both patient and therapist now looking down at hand*  
10 (2.0)  
11  
12 T *glance up to patient*  
13 T things that we need to work on you've got your hh°hh transfers now do{ne with} yer family  
14 P {yeah }  
15 P *gaze to therapist's face*  
16  
17 T *gaze to patient*  
18 T so that's ↓good but ultimately I'm sure you'd like to be able to transfer on yer own wouldn't you  
19  
20 P yeah  
21 P *nods, gaze down*  
22



23 T *glances to patient and gestures with right hand*  
24 T so: °hhh we could still do I'd (.) st- >you're very near to standing independently {↑aren't ↓you}  
25 P {yeah mmhm}  
26 P *nods*  
27  
28 T *gaze down patient's hand*  
*gaze to patient's face*  
29 T =but probably you wouldn't trust yourself to do it quite {on yer own }  
30 P {not just just } yet >no  
31 P *shakes head*  
32  
33 *face-to-face gaze*  
34 T >so maybe we could have that as a ↓goal }  
35 P {mm}  
36 P *nods*  
37  
38 P = ↑mm  
39 P *nod*  
40  
41 T = t do it (.) ↑say in a ↑week  
42 P ↑yes  
43 P *lots of nods*  
44  
45 T *gesture - pointing down gesture ((indicating 'here'))*  
*flat hand (('dismissing')) gesture*  
46 T =to be able to stand in physio without me doing a ↓thing  
47 P *nods throughout*  
48

49 P that'll be ↓good  
 50 P *nodding*  
 51  
 52 T *looks forward away ((expression of 'thinking hard'))*  
 53 T yeah in >fact I ↑think you could almost do it now >>that's the thing maybe you ought to not do it in physio maybe you  
 54  
 55 T *gaze to patient*  
*points in other direction (towards the ward)*  
 56 T ought to be able to do it on the ward as well  
 57 P *looks down*  
 58  
 59 T {°hh }  
 60 P {mmhm}  
 61 P *nods*  
 62  
 63 *face to face gazing*  
 64 T so from yer ↑wheel↓chair {to } be able to sta:nd on yer {own }  
 65 P {yeah } {yeah}  
 66 P *repeated nods*  
 67  
 68 T *thumbs up sign*  
*touches patient's left hand again* *glances to patient*  
 69 T >brilliant OK °well we'll have that ongoing° °hh well this is feeling quite O↑K  
 70

71	T	<i>gesture- stretching out hand</i>
		<i>reaches her right hand to patient's left elbow</i>
72	P	↑ye{ah}
73	T	{↑y}eah

# S1Ph1PaGT1/11.11

- 1 T *having walked with patient into the treatment area and answered a question the patient asks about the location of another member of staff,*  
*sits on a wheeled stool which she has positioned so she is directly facing the patient*
- 2 T °↑O↓K: = well whad I want to do today is just have a: good look at (.) (h) how
- 3 P *sitting on treatment bed*  
*looking at therapist* *big in-breath visible*
- 4
- 5 T *points to his left arm with her right hand*  
*points towards end of treatment bed with left hand*  
*glances to end of bed*
- 6 T yer trunk is and how yer arm is really and how yer able
- 7 P *opens mouth slightly*  
*raises right arm and reaches it over to left, lowers gaze to his left arm*
- 8
- 9 T *hands are back on her lap*
- 10 T to ge(t) up n off the bed n things like that really
- 11 P *head and gaze lowering*  
*by now, his pointing right index finger is touching the back of his left arm, just above the elbow*  
*his head is turned well towards his left arm*  
*now points more distally to forearm and begins to softly pick and scratch at it*
- 12
- 13 T *looks up towards patient's face, then down and up*
- 14 T just to get a good ↑picture of what you:'re able to do so that we can work out whe:re there's problems

15	T	and what we can <u>do</u> about them is that O↑K
16	P	<i>continues scratching</i> <i>raises right hand off left forearm</i> <i>still looking down and to left at left forearm/arm</i>
17		
18	T	<i>raises chin slightly to patient</i>
19		(1.5)
20	P	<i>gestures - moves hands to an open position ('I don't know' or 'up to you' gesture)),</i> <i>turns to therapist face, eyebrow raise, gazes over spectacles to therapist</i>
21		
22	T	<i>gazing at patient, sitting still</i>
23	T	what would ↑you say your biggest problems are
24	P	<i>zenith of open hand gesture</i> <i>hands start lowering</i> <i>raises chin so looking at therapist through spectacles</i> <i>left hand now back on lap, right hand is down but not on lap</i>
25		
26	T	<i>sitting still and looking at patient</i>
27		(2)
28	P	<i>moves hands to edges of bed at sides of him and starts lean forwards, and looks down and slightly to the right</i>
29		
30	T	<i>slight nod</i>
31	T	whilst you're here in ↑hospi↓tal
32		
33		(2)
34	P	<i>still leaning forwards</i>
35		

36 T *wheels back on her stool, face to face gaze*  
 37 P *my ↑left and ↑right arm*  
 38 P *still going forwards slightly*  
           *now sitting still*  
 39  
 40 T *eyebrows raised*  
 41 T *=your left ↑and right ↓arm*  
 42 P *sitting still, leant well forwards*  
 43  
 44 (2)  
 45 P *nods, pushes self on bed slightly, sits upright, raises two forearms, elbows flexed*  
 46  
 47 T *looking at patient's face*  
           *glances down to his left elbow then back at patient's face*  
 48 P *when I fell I (h)it both the elbows here*  
 49 P *touches his left elbow with his right hand*  
 50  
 51 T *=ri{ght }*  
 52 P *{(they're) } (very) painful*  
 53 P *slight finger tap on left elbow with right fingers*  
 54  
 55 T *small nod, small hand movements*  
 56 T *so the ↑pain in your left and right arm >is your biggest <problem*  
 57 P *starts to bring right hand to front of left forearm*  
           *looks down at his left arm*  
 58

59 (0.5)  
 60 P *starts to scratch or pick at some part of left forearm, looking down at arm*  
 61  
 62 P *yeah*  
 63  
 64 T OK: °hh do ↑you =is there anything  
 65  
 66 T *looking to patient's face*  
 67 T that you ↑can't do at the ↑mome:nt (.)  
 68 P *raises eyebrows, turns head towards therapist, opens mouth*  
 69  
 70 T *nod*  
 71 T um that you'd ↑like to be able to do by the time that you go out of hospital  
 72 P *looking at therapist, right hand is still picking/touching left forearm*  
 73  
 74 T *nod, and a gesture in which her right fingers tap on left index finger ((as if counting))*  
 75 P put me socks on  
 76 P *furrows brow slightly*  
 77  
 78 T put yer socks on OK so what ↑limits you puttin yer socks on  
 79  
 80 T *at patient* *smiles*  
 81 P me arms >are (not) long enough and me legs are too <long  
 82 T *gaze at therapist, lowering hands to lap* *smiles*  
 83

84 T *nod and glance to patient's legs*  
 85 T \$uh heh OK so unless we s:aw a bit off yer legs n add a bit to  
 86 P *gazing at therapist*  
*returns right hand to back of left forearm*  
 87  
 88 T *raises hands together slightly, then lowers them towards the floor*  
*body leaning forwards and to the right, head turned left slightly*  
 89 T yer arms\$ °hh is it that you can't  
 90 P *looking at therapist*  
*big nod, with a slight glance to left (?at camera) as he raises gaze back to therapist*  
 91  
 92 T *coming up again*  
*is upright*  
 93 T ↑reach far enough forwards  
 94 P *two small nods*  
 95  
 96 T *raises two hands, and 'waggles' fingers*  
 97 P (°that's°) r{ight}  
 98 T {ye }p. °h and whad about yer  
 99 P *glance to patient's gesturing hands*  
 100  
 101 T *slight up down hand gesture*  
*drops hands at wrists*  
 102 T >hands can you <↑use yer hands al↑right with yer  
 103 P *takes right hand off left*  
*open hand gesture - hands held in front of therapist*  
*looks down to fingers and waggles them, similar to therapist's movements*



104  
 105 T *lowers hands down between knees again*  
 106 T socks once you ↑get there  
 107 P *fingers still, brings hands together more*  
 108  
 109 T *sitting still and looking at patient*  
 110 (3)  
 111 P *looking down (?to right palm), then fairly slowly raises head and gaze to therapist*  
 112  
 113 T *nods*  
 114 P I've been ↑using me hands  
 115 P *gaze at therapist's face*  
*hands are still held together, and above his knees*  
 116  
 117 T *nodding*  
 118 T =yeah {so it's actually a ↑reaching} down  
 119 P {(but)( )}  
 120  
 121 (.)  
 122 P *gazing at therapist*  
*puts two hands down on the treatment bed at either side of him*  
 123  
 124 T *raises 2 hands briefly , points forwards with both index fingers, then palms flat to touch sides of own knees*  
*pushes backwards on her stool*  
*looks down to her own legs*  
 125 T just ↑show me now if you wouldn't mi:nd  
 126 P *starts bend forwards*  
 127

128	T	<i>moves her hands down to sides of shins, gaze downwards</i> <i>starts to bend forwards and down to floor, hands down, gaze down</i>
129	T	<i>°h (.) &gt;puttin yer ↑hands by the ↑sides of yer <u>legs</u> and let's</i>
130	P	<i>takes hands off bed and to sides of his legs, and slowly bends forwards, looking down</i>
131		
132	T	<i>comes up rapidly and opens knees apart and looks at patient, hands held open and slightly off knees</i> <i>looking at patient as he bends</i> <i>opens hands even wider</i>
133	T	<i>&lt;↑see how far you can ↑re:ach comfortably</i>
134		
135		<i>(2)</i>
136	P	<i>continues descending for about one second</i> <i>pauses slightly whilst down</i> <i>then reaches towards his left arm with his right one and turns head round to look at left arm</i>
137		
138	T	<i>follows patient's head as it rises and looks towards patient's face</i>
139	P	<i>(I've 'urt) ↑me arm up there you see ( {     })</i>
140	T	<i>{O:↓K}</i>
141	P	<i>touches left upper arm and strokes up it with right fingers, looking at it</i>
142		
143	T	<i>reaches forwards and down and sideways to patient's right foot</i>
144		<i>(0.5)</i>
145	P	<i>lowers his right hand, still looking at left arm</i>
146		

147	T	<i>now has hold of patient's right foot</i>
		<i>moves patient's foot to the side and forwards</i>
148	T	d'you want to just ↑put that foot a liddle bit ↑wider then you'll feel
149	P	<i>moves right hand down to 'rub' posterior forearm slightly, still looking at arm</i>
150		
151	T	<i>hand off and starts to come up, looking down at patient's leg</i>
		<i>now sitting upright</i>
152	T	a bit more stable °hh
153	P	<i>still picking/scratching, and looking at left arm</i>
154		
155	T	<i>demonstrates moving own hands down sides of legs, dipping them down then up</i>
		<i>hands back loosely held and resting between knees</i>
156	T	'K just ↑see how far you can ↑reach ↓down
157		
158	T	<i>sits still and looks down at patient's legs,</i>
		<i>at about 1.5 seconds, starts to raise her gaze up to patient's face</i>
159		(4)
160	P	<i>as therapist's gaze reaches him, he meets it, stops scratching and moves hands to sides of legs,</i>
		<i>then bends down</i>
		<i>right leg moves backwards as he bends, does not get as far as floor, slight pause in bent position</i>
161		
162	T	<i>looking down</i>
163	T	↑O↓K
164		(.)
165		

166 T *watches patient as he comes up*  
           *gazing to patient's face*  
 167 T >and back up again °hh so. (.)  
 168 P *starts to come up*  
           *gaze to therapist's face,*  
           *hands now on lap*  
 169  
 170 T *straightens back, wheels closer to patient on her stool*  
           *slight head shake*  
           *starts a gesture - left little finger held by right fingers ((reckoning or counting))*  
 171 T we could ↑probably: (e) set a ↑goal then  
 172 P *sitting still, looking at therapist*  
 173  
 174 T *looking at patient, continues the gesture*  
           *push on finger*  
           *push on finger*  
 175 T for you like a ↑gi- like a ↑joint goal that  
 176  
 177 T we'll- I'll (.) look at at achieving with the occu↑pational therapists  
 178  
 179 T *raises her right hand in a brief pointing gesture at patient then holds her hand flexed*  
 180 T °hh that you can ↑reach and put yer ↑socks on °h ↑maybe we should say  
 181 P *head and gaze go down* *lowers hands towards bed at his sides and opens mouth slightly*  
           *appears to look at therapist's face over his spectacles*  
 182



203	T	<i>still holds left hand up with thumb touching tip of ring finger</i>
204	P	<i>normally</i>
205	P	<i>slight nod, is leant forwards and looking at therapist</i>
206		
207	T	<i>lowers left hand to lap</i>
		<i>raise left hand again and does a small up and down movement of hand</i>
		<i>points to patient with left hand</i>
208	T	=right so we'll ↑try an look at ways of doing it in ↑sitting (.) within a
209		
210	T	<i>left hand points downwards</i>
		<i>lowers left hand to lap</i>
211	T	a <u>fortnight</u> ↑yeah >so you can do
212	P	<i>drops chin down once</i>
213		
214	T	<i>continues to gaze toward patient</i>
215	T	it <com↑pletely on yer own °hh
216		
217	T	<i>raises both hands up and inwards and flexes trunk slightly</i>
218	T	{{(so) it} ↑might be that you can
219	P	{right }
220	P	<i>looking at therapist over his spectacles</i>
221		

222 T *adjusts feet to demonstrate a movement of bending down, hands either sides of her legs and looking downwards*

*starts to come up*  
*is back up and looking at patient*

223 T we can either ↑increase the amount you can ↑re:ach or that we can

224 P *raises right hand up slowly, looks down*  
*touches face and scratches it*

225

226 T *right hand gesture*  
*looks down, wheels backward slightly and raises right leg to cross over her left knee*  
*returns gaze to patient's face, keeps legs crossed*

227 T get the occupational therapists to show you (.) ways like crossing yer legs

228 P *stops scratching his face*

229

230 T *gaze to patient*  
*two-handed gesture over towards her left*  
*uncrosses legs*  
*gestures with both hands in front of her*  
*now sitting quite flexed,*  
*forearms and hands rest between her legs, looking at patient*

231 T or using a stool or somethink or other

232 P *moves hands down to the bed at his sides again*  
*starts a movement of his left hand backwards and slight trunk rotation*

233

234 T *sitting still*

235 P *=(I) usually ↑lie down n*

236 P *leans back and right, looking left and down as if he is going to lie back onto treatment bed*

237  
 238 T *opens mouth slightly wider*  
 239 P n m: ( )  
 240 P *leaning back still, but looking at therapist, his raised left arm gesturing*  
 241  
 242 T *nods slightly*  
 243 T >n do it ↑at the ↑mo{↓ment }  
 244 P {°( )°}  
 245  
 246 T *quick downward shift of head and gaze*  
*'counting' gesture again, tapping on her left little finger with two of the fingers of her right hand*  
*gaze at patient*  
 247 T <↑O↓K. so °h we'll look at ↑one then for putting yer socks on  
 248 P *left hand on lap,*  
*continues gaze to therapist's face*  
*looks down, hands down on bed*  
 249  
 250 T *now starts to tap left ring finger*  
 251 T is there anything with yer ↑arms that you've got problems with  
 252 P *raises head and looks up to therapist's face*  
 253  
 254 T *rapidly raises both hands and holds up and moves fingers*  
*lowers hands to lap*  
 255 T you know ↑actually using yer arms is there ↑any ↑activity that you've found you ↑can't ↑do  
 256 P *sits back and upright slightly more* *leans forwards, closer to therapist*  
 257



258 T *straightens up trunk and wheels slightly forwards on stool*  
 259 P *=↑writing*  
 260 P *continues lean forwards*  
 261  
 262 T *gaze at patient*  
      *stool going forwards*  
          *big nod*               *raises right hand, pointing*  
                                  *points right*  
    *then left, keeps pointing to the left*  
 263 T °h writing (.) alright ↑now (are) you ↑right or ↑left handed  
 264  
 265 P ↑right.  
 266  
 267 T *pointing hand moves to point centrally, at patient*  
 268 *(.)*  
 269  
 270 T       *points forwards to patient's trunk*  
              *points to left again*  
 271 T °h now it's your ↑left side that's affected by the ↓stroke is{n't it}  
 272 P   {no }  
 273 P   *slight head shake*  
 274  
 275 T *looks to patient, moves pointing towards right*  
 276 *(.)*  
 277

278	T	<i>points right</i>
279	T	your ↑right ↓si:de (.)
280	P	<i>slight nod</i>
281		
282	T	<i>reaches and quickly pats patient's right knee</i>
		<i>touches own chest</i>
		<i>flexes trunk slightly,</i>
		<i>clasps hands together and squeezes them between her knees</i>
283	T	>°am I with you° ↑ooh yer ↑right yes it's ↑my fault (.) ↑ <u>sorry</u> 'cause you're using
284		
285	T	<i>starts several small nods</i>
286	T	your ↑stick in yer left hand aren't you
287		
288		(.)
289	P	<i>slow nod once</i>
290		
291	T	<i>keeps nodding</i>
292	T	°h <u>right</u> so you ↑can't <u>write</u> so we could look at <u>how</u> you ma- (how you're)
293	P	<i>moves right hand back very slightly</i>
294		
295	T	<i>stops nodding</i>
296	T	able to ↑write as well
297	P	<i>slowly starts to lean forwards</i>
298		
299	P	>I used to be able to < <u>write</u> ↑nicely
300	P	<i>continues forwards leaning movement</i>
		<i>stops, remaining forwards</i>

301  
302 T ↑OK: can ↑you: at the ↑moment write yer signature or ↓not  
303 P *starts to go back slightly*  
304 (.)  
305  
306 P ↑just.  
307 P *continues slowly back*  
308  
309 T *small nods and head side to side movements, rest of body is held still*  
310 T right so we could im↑prove >maybe on yer ↑signature  
311 P *leaning slightly further back, and also straightening*  
312  
313 (1.5)  
314 P *sitting still*  
315  
316 T *gaze at patient, she is sitting still, mouth slightly open*  
317 P >I have to se- <sign me (.) h me: (.) ↑pension ↑book  
318 P *small rapid lean back/straighten*  
*is now upright small lift of right hand*  
319  
320 T *nod*  
321 T *yep*  
322 (0.5)  
323 P n me cheques  
324  
325 T *quick raise of right hand up and gestures holding a pen*  
*adjusts own spectacles*  
326 T ↑O↓K >well <shall we try an ach↑ieve that in a ↑week to have a more (.) legible: signature  
327 P *sitting still and looking to therapist's face, face to face gaze*

302 T ↑OK: can ↑you: at the ↑moment write yer signature or ↓not

**303 P** *starts to go back slightly*

**304**            **(.)**

305

306 P  $\uparrow$ just.

**307 P** *continues slowly back*

308

309 T *small nods and head side to side movements, rest of body is held still*

310 T right so we could im↑prove >maybe on yer↑signature

**311 P** *leaning slightly further back, and also straightening*

312

**313** (1.5)

**314 P** *sitting still*

315

316 T gaze at patient, she is sitting still, mouth slightly open

317 P >I have to se- <sign me (.) h me: (.) ↑pension ↑book

**318 P** *small rapid lean back/straighten*

*is now upright*      *small lift of right hand*

319

320 T *nod*

321 T yep

322 (0.5)

**323 P** n me cheques

324

**325 T** *quick raise of right hand up and gestures holding a pen  
adjusts own spectacles*

**326 T** ↑O↓K >well <shall we try an ach↑ieve that in a ↑week to have a more (.) legible: signature

**327 P** *sitting still and looking to therapist's face, face to face gaze*

328 (.)  
329  
330 T *lowers her hand to her lap*  
331 T d'{you ↑think}  
332 P {oh it's } ↑legible  
333  
334 T *looking at patient's face*  
*sideways movement of head*  
335 T ↑right but you you would prefer it to be better than it is  
336  
337 P yes  
338  
339 T *looking at patient, nodding*  
340 T O↓K so (.) °hhh so for you to be happy with yer signature maybe in a week ↑yeah  
341 P *reaches his right hand to his left forearm, looks down at it, and scratches again*  
342 (.)  
343 P yeah  
344  
345 T *nod rapid movement of hands from resting together between her knees to tap on her own knees (audible)*  
346 T ↑O↓K right then would you ↑mind (.)  
347  
348 T *drops hands between knees again, then leans slightly further towards patient*  
349 T (patient name) >is it alright if I call you (patient name) not <(more formal patient name)  
350 P *continues to scratch / pick at and look at arm* *looks up to therapist*  
351  
352 P I should ↑like you ↓to  
353 P *looks up to therapist's face, right hand is still on his forearm*  
\*\*\* End of transcripts \*\*\*